



July 19, 2016

Dear Valued CPS Energy Customer:

We would like to inform you that CPS Energy will soon begin work on an upcoming project that will improve electric reliability in your neighborhood. The project will consist of constructing a new electric substation near the intersection of Potranco Road and Richland Hills in the northwest area of San Antonio. This facility will be built on CPS Energy property. The new substation will be supplied from an existing high-voltage 138kV transmission line that currently runs along Potranco Road.

Construction of the substation is tentatively scheduled to begin August 2016 and will be completed by summer 2018.

This substation will provide additional electric capacity to accommodate existing and future growth, and it will improve the reliability of electric services to homes and businesses in the area.

We would like to thank you in advance for your patience and understanding as we work to continue delivering reliable and affordable energy to our customers.

For additional information, please see enclosed brochure. Additionally, feel free to contact me directly.

Respectfully,

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